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## What is ATMosfera?

ATMosfera is the travelling tram-restaurant service created by ATM for the city of Milan. The service uses two historical vehicles of the “Milano 1928” series, renovated to offer the maximum possible level of comfort while maintaining the original structure of the old tramcars.

## What route is followed and how long does the journey last?

Currently the journey, which lasts 2 hours and 30 minutes, starts from Castello sq.re in front of number 2 and follows a route that can be seen on this [link](#). The route can vary for causes of *force majeure* or because of local public service demands. The times and route can be varied also by the clients, but only if the whole car is booked by the same person ([see relative section](#)).

## How do I reach the dinner meeting point?

Currently the meeting point is in castello sq.re number 2. We advise getting off at the Cairoli M1 metro station.

## How is the tram formed and how big is it inside?

The tram has 4 tables for 4 people each on the left and 4 tables for 2 people each on the right. There is also a kitchen, a cloakroom and a toilet. The tram seats and tables are fixed to the floor and do not permit the use of alternative seating.

You can find the sizes of the spaces between tables and chairs, the table layout, and the height of the entry steps [clicking here](#).

## How many people can the tram hold?

Given the sizes and layout of the tables, the tram holds a maximum of 24 guests, in addition to 2 members of the restaurant staff plus the driver.

## Can I take animals on board?

The reduced spaces do not permit animals to remain on board, even if they are small.

## Can disabled people board the tram easily?

The ATMosfera tram has been re-adapted but presents the architectural barriers that were typical of trams from 1928: it has entry steps and does not have places for wheelchairs. The small spaces and the impossibility of moving the seats and tables must be considered when dealing with people with reduced mobility, considering that any mechanical aids used must be placed in the cloakroom, located at the rear of the tram. Even access to the toilet is limited by the internal shape of the restaurant. We recommend checking the internal dimensions of the tram on this [link](#) before booking.



## What does the service include?

- A 2 hour 30 minute tour of the historical and contemporary areas in the city of Milan;
- 1 four-courses menu per guest, who can choose among meat, fish and vegetarian proposals, and beverages.

## What does the menu include?

Each menu includes these courses: a flute of Spumante as aperitif, *hors d'oeuvres*, first course, main course with side dishes, dessert, a bottle of wine every two guests (red, white or sparkling), mineral water and coffee. The menus vary every 3 months according to product seasonality.

## Can I ask for the menu to be changed?

The menu cannot be personalised, but you can inform us of any allergies or intolerances in the specific section of the website (section "choose the menu")

## Are there children's menus?

You can request a child menu when booking, specifying in the notes which menu it will replace.

## How do I book a table?

You must use the [booking on line service](#), where you can see the calendar with the available dates.

## How many people can I book for?

Bookings can be made for 2 people or multiples of 2 people, up to a maximum of 8. An odd number of places can only be booked last minute (from 6 days to 74 hours before the meal date), provided they are still available.

## What's the difference between Atmosfera 1 and Atmosfera 2?

The Atmosfera 1 and Atmosfera 2 restaurant trams are identical. They offer the same service, have the same menus, and the same number of tables.

## How much does the service cost and how do I pay?

The service costs € 70.00 per person. Payment is made in advance, when booking, using PayPal. When payment has been received, you will receive a voucher via e-mail, which you should keep and present on the day of the service.

## What should I bring on the day of the meal?

You must bring the voucher you received after booking.

## How long before departure should I arrive?

We advise being present at the meeting point at least 10-15 minutes before the vehicle leaves; the same timing is indicated on the voucher. Be punctual, because the tram cannot wait for clients who arrive late.

## How can I change/cancel my booking?

You can change or cancel your reservation inside the “Your booking” section under the following terms:

- up to 7 days before the selected date:
  - you can change the menus;
  - you can modify the date according to calendar availability, selecting a new one from the current calendar year without being penalised;
  - you can reduce the number of participants by 2 or multiples of 2. The relative quotas will be refunded, with only a commission and management costs being charged. The availability of the new date is conditioned by the tables that are still free at that moment;
  - you can cancel your booking without penalties. The amount paid will be refunded, with only a commission and management costs being charged;
- from 6 days to 74 hours from the selected date:
  - you can still change the menu;
  - you can still reduce the number of participants, but you no longer have any right to a refund;
  - you can still cancel the booking, but you no longer have any right to a refund;
- up to 74 hours from the selected date, the booking can no longer be modified.

## Can I book the whole tram for myself?

The whole tram (and even both trams) can be booked exclusively for any time of the day and for any occasion. The trams can be personalised, selecting the times (the lunchtime period is also available), the route, the service duration and the menus required for the occasion. For information and estimates [click here](#).

## Does the tram have air conditioning?

There is an air conditioning system for the ideal on-board temperature during each season of the year.

## Is there a toilet on board?

Each tram has a toilet. Its position can be seen on this [link](#).